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PATENT APPLICATION

64198.0177

10/736,296



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert Bushey et al.
Serial No.: 10/736,296
Date Filed: December 15, 2003
Examiner: Unknown
Group Art Unit: 2641
Confirmation No.: 3736
Title: **SYSTEM, METHOD AND SOFTWARE
FOR A SPEECH-ENABLED CALL
ROUTING APPLICATION USING AN
ACTION-OBJECT MATRIX**

COMMISSIONER FOR PATENTS
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this Information Disclosure Statement is being deposited with the United States Postal Service as Express Mail EV629074346US addressed to: COMMISSIONER FOR PATENTS, P.O. Box 1450, Alexandria, VA, 22313-1450, on the date shown below.


Alfonso Juarez

March 6, 2006
Date

Dear Sir or Madam:

INFORMATION DISCLOSURE STATEMENT

Applicants respectfully request, pursuant to 37 C.F.R. §§1.56, 1.97 and 1.98, that the references listed on the attached PTO-1449 form be considered and cited in the examination of the above-identified application. Since the present Application was filed after June 30, 2003, a copy of any U.S. Patent and any U.S. Patent Application Publication cited on the attached PTO Form 1449 is not being submitted with this Information Disclosure Statement pursuant to the July 11, 2003 waiver of 37 C.F.R. §1.98(A)(2)(i) by the U.S. Patent and Trademark Office. Furthermore, pursuant to 37 C.F.R. §§1.97(g) and (h), no representation is made that these references are material to the patentability of the present application.

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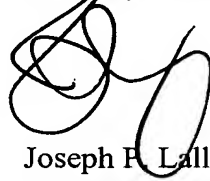
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Applicants believe no further fees are due with this Information Disclosure Statement, however, the Commissioner is hereby authorized to charge any additional fees or credit any overpayments to Deposit Account No. 50-2148 of Baker Botts L.L.P.

If there are any matters concerning this application that may be cleared up in a telephone conversation, please contact the Applicant's attorney at 512.322.2680

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicant



Joseph P. Lally
Reg. No. 38,947

Date: 3/6/06

SEND CORRESPONDENCE TO:

Customer Number **31625**

512.322.2680

512.322.8359 FAX

PTO-1449 Information Disclosure Citation in an Application		Application No. 10/736,296		Applicant(s) Robert Bushey et al.	
		Docket Number 064198.0177		Group Art Unit 2641	Filing Date December 15, 2003

MAR 06 2006
 U.S. PATENT & TRADEMARK OFFICE

U.S. PATENT DOCUMENTS							
	DOCUMENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
	20030043976	3/6/03	Arunachalam	379	88.16	8/30/01	
B.	6539078	3/25/03	Hunt et al.	379	88.04	2/14/00	
C.	20030212558	11/13/03	Matula	704	260	5/7/02	
D.	20040032941	2/19/04	Graham et al.	379	219	3/14/02	
E.							
F.							
G.							
H.							
I.							
J.							
K.							
L.							
M.							
N.							

FOREIGN PATENT DOCUMENTS								
	DOCUMENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION		
						YES	NO	
O.								
P.								
Q.								
R.								

NON-PATENT DOCUMENTS		
	DOCUMENT (Including Author, Title, Source, and Pertinent Pages)	DATE
S.	International Search Report and Written Opinion; PCT/US05/29545; Pgs. 7	Mailing Date 2/8/06
T.		
U.		
V.		

EXAMINER	DATE CONSIDERED
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EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP § 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to the applicant.